

FAQ: Livestream participation

What equipment do I need to participate?

There are several components you'll need to participate in the stream:

- ***A computer in good working order***
We do not recommend using a phone or tablet to receive the stream.
- ***A way to display the computer on a screen***
Most newer computers only have HDMI outputs, while some older computers have only VGA outputs. We would suggest verifying which output your computer has and that you ensure your video system can support that connection before the day of the stream.
- ***Audio connection from computer to sound system***
Most often this is accomplished by using a cable that plugs into the headphone output of your computer directly into your audio console or DI. Here is an example of a cable that would work for this:
https://www.amazon.com/dp/B07K59CQ3R/ref=cm_sw_em_r_mt_dp_U_bkdpEb6FG3EMD
- ***An adequate internet connection***
We recommend a hard wired connection if possible.

Does our church need to adjust service time or flow to participate?

The message portion of this content will begin at approximately 9:30am. If your service flow allows for the message to begin after this time, you'll be able to participate without changes. **The video stream can be paused and played on delay to allow you to begin the content anytime after 9:30am.**

How will this stream be coordinated on the day of the event?

Each church will be asked to provide a technical contact number that can receive text messages. Throughout the morning, text updates will be sent to notify technical contacts of the status of the stream including timing.

If I have technical difficulty on the day of the stream, how can I get help?

We will have a dedicated phone number available to call in case you are experiencing trouble. We recommend that you have a live communication backup plan in case of stream failure on the day of the event.